



Housing Options & Advice Management System

Advanced Software for Enhanced Housing Options, Worklessness and Gateway/Single Access

For Local Authorities and Housing Associations

Multi-functions

Homelessness

Advice & Prevention

Multiple Specialist Advice Areas

Front Desk/Triage

Full Case Management

Personal Housing Plans

Worklessness

Temporary/Emergency Accommodation

Full Provider & Referral Agency Module

Configurable Forms

Comprehensive Staff Workflow & Workload

Extensive Reporting, Workbooks & Outcomes

Public Access Front End

Alerts and Status Flags

Checklists

Task and Events Module

Full Risk Module

Integrated Gateway

Staff Checklists

Digital Pens

Documents/Attachments

Interfaces

cdpsoft is a purpose built software product for Local Authorities and Housing organisations to efficiently carry out their working practices for Enhanced Housing Options including Homelessness, Advice, Specialist Advice, Worklessness and Gateway. **cdpsoft** fully manages clients, cases, personal housing plans, temporary accommodation, applications/assessments, providers and a wide range of specialist functions. Designed for both Local Authority officers and for direct service user access, **cdpsoft** is delivered as a web based, fully hosted solution requiring no local IT resource enabling a rapid start-up time. It can be deployed for simple and complex, multi-department requirements and can be linked to other Housing, CRM or other modern 3rd party systems. **cdpsoft** has been designed by Local Authorities for Local Authorities.

Personal Housing Plans | Homelessness | Advice and Options | Specialist Modules

The screenshot shows the 'cdpsoft' Officer Homepage. It features a navigation bar with tabs for Home, Clients, Providers, Reports, and Administration. The main content area is divided into sections for 'Recent Items', 'Homelessness', 'Alerts', and 'Reviews due in'. The 'Homelessness' section displays a table with columns for 'Open Clients', 'Updated in the last 7 days', and 'Not updated for 30 days'. The 'Alerts' section shows a list of alerts with columns for 'Alert', 'Created', and 'By'. The 'Reviews due in' section shows a table with columns for 'Review due in', 'Days', and 'By'.

Officer Homepage with case load and alerts

The screenshot shows the 'cdpsoft' Homelessness Tab and Sub-tabs. It features a navigation bar with tabs for Home, Clients, Providers, Reports, and Administration. The main content area is divided into sections for 'Recent Items', 'Client: Kerry Churchill', 'Homelessness', 'Advice', 'Options', 'Specialist', and 'Contacts'. The 'Homelessness' section displays a table with columns for 'Application', 'Received', 'Date', 'Completed', 'Approved', and 'By'. The 'Advice' section shows a list of advice with columns for 'Advice', 'Created', and 'By'. The 'Options' section shows a list of options with columns for 'Option', 'Created', and 'By'. The 'Specialist' section shows a list of specialist advice with columns for 'Specialist', 'Created', and 'By'. The 'Contacts' section shows a list of contacts with columns for 'Contact', 'Created', and 'By'.

Homelessness Tab and Sub-tabs

Integrated Workflow and Case Management

cdpsoft includes integrated workflow to allow working practices to be accurately modelled in the software from first contact to final discharge of duty/ move on. This includes intelligent case routing using case/sub-case owners, task management, team structures and user seniority/privileges.

Fully Configurable Forms Module

This ensures any type of form you currently use can be replicated. It also includes many example forms from existing Councils covering a wide range of areas such as Homelessness, Advice Only, Casework, Risk, Financial, MRS, Medical and B&B. You can select any you wish or use your own!

Specialist Advice and Functional Areas

cdpsoft includes many types of Specialist Advice and functions that can be organised flexibly based on each Council's working practices. This includes Mortgage Rescue, Rent Incentive, Home Visit, Money/Debt, Refuge/Sanctuary, Risk, Medical, Training, Employment and much more.

Management Reporting

The software features a sophisticated reporting tool including standard reports as well as the ability for users to create custom reports. This includes Scheduled Reporting and an email distribution engine. Reporting covers all areas including clients, staff, outcomes & workbooks.



Interfaces with 3rd Party Systems

cdpHOAMS supports Web Services, XML and CSV for data interchange, import or export with 3rd party systems (e.g. Housing, CRM), databases (e.g. MS Access), spreadsheets (e.g. MS Excel) etc. Automated interfaces can also be established.

Personal Housing Plans and other structured plans

cdpHOAMS includes a Structured Plan module enable any form of hierachal plan to be configured for clients such as Personal Housing Plans, Support Plans, Training & Employment Plans and Individual Budget Plans. The module includes the ability to set Objectives, Goals, Steps and Tasks plus setting Milestones, carry out Reviews, view Outcomes (tabular and visual options) and manage staff time.

Hosted service and data migration

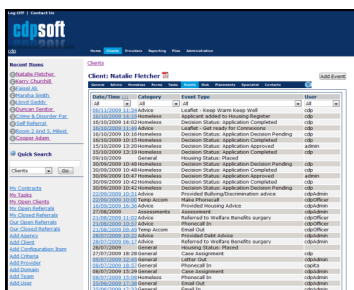
cdpHOAMS is delivered as a fully managed hosted solution. This includes everything needed for a 'turnkey' service including 24x7 hosting, server hardware, operating system, database, reporting tool, support and cdpHOAMS itself. Local Authority specific branding is included. Data migration can also be provided to ensure current data and history is available within the live system.

Security, User Roles and Audit

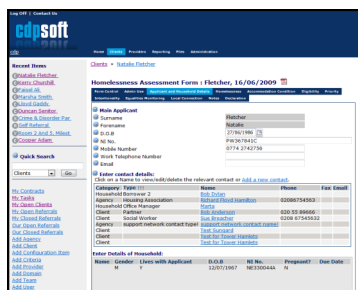
The cdpHOAMS security module ensures that system access and content is protected by robust user authentication. Security is 'bank grade' including specialist hosting for sensitive data and data transmission using 128 bit encrypted SSL. User Management includes configurable role/user classes such as Housing Officer, Specialist Housing Officer, Supervisor, Manager etc.

Digital Pens

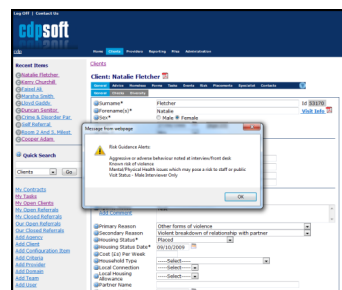
cdpHOAMS has an optional module providing the capability to use Digital Pens to capture handwritten forms and applications electronically as both a document image and digitized text. This text is converted into XML and transferred into cdpHOAMS without any manual typing required.



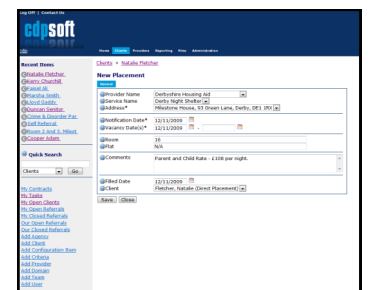
Client Events and Case Log



Configuring a Council's own forms



Officer Flag - High Risk Client Alert



Adding a TA placement

cdpHOAMS is part of a 'holistic' product family that can be configured for any function such as Gateway, Individual Budgets and Adult Social Care. Ask our experts for advice, we are always happy to help!

Example Field Groups

- Full Client Field Set
- Homelessness
- Preventions/Advice Only
- Accommodation Providers
- Personal Housing Plans
- Outcomes

Example Field Groups

- Mortgage Rescue
- Rent Incentive/Bond
- Medical
- Debt/Money Advice
- Risk
- Home Visit/Audit

Other CDP solutions

- **cdpsharp** - Support Gateway
- **cdpseer** - Individual Budgets
- **cdpspect** - Tendering/call-off
- **cdpvision** - Strategy monitoring
- **cdpsmart** - Spatial & planning
- **cdpwisdom** - Reporting solution

Licence Options

- Single Authority (Solo)
- County-wide (Hub)
- Sub-Regional Group (Hub)
- Region wide (Hub Plus)
- Trial Licence (Solo only)

About CDP

Formed in 1994, CDPSoft provides cutting edge technology solutions and software development services. CDPSoft's core business includes local government software solutions in areas such as Planning, Housing, Supporting People & Social Care as well as professional services.

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