Enhanced Housing Options

cdphoams



Multi-functions

Homelessness

Advice & Prevention

Multiple Specialist Advice Areas

Front Desk/Triage

Full Case Management

Personal Housing Plans

Worklessness

Temporary/Emergency Accommodation

Full Provider & Referral Agency Module

Configurable Forms

Comprehensive Staff Workflow & Workload

Extensive Reporting, Workbooks & Outcomes

Public Access Front End

Alerts and Status Flags

Checklists

Task and Events Module

Full Risk Module

Integrated Gateway

Staff Checklists

Digital Pens

Documents/Attachments

Interfaces

Housing Options & Advice Management System

Advanced Software for Enhanced Housing Options, Worklessness and Gateway/Single Access

For Local Authorities and Housing Associations

cdiphoams is a purpose built software product for Local Authorities and Housing organisations to efficiently carry out their working practices for Enhanced Housing Options including Homelessness, Advice, Specialist Advice, Worklessness and Gateway. **cdiphoams** fully manages clients, cases, personal housing plans, temporary accommodation, applications/assessments, providers and a wide range of specialist functions. Designed for both Local Authority officers and for direct service user access, **cdiphoams** is delivered as a web based, fully hosted solution requiring no local IT resource enabling a rapid start-up time. It can be deployed for simple and complex, multi-department requirements and can be linked to other Housing, CRM or other modern 3rd party systems. **cdiphoams** has been designed *by* Local Authorities *for* Local Authorities.

Personal Housing Plans | Homelessness | Advice and Options | Specialist Modules

soft	Name Clarks Providers	Preparting Files Add					
2016	Nume Cleans Providers						
	Rent Clark Providers						
		reporting titles was					
tems	Home					Det	resh
Fletcher						(Nei	resi
AE	Casework Hy Dashboard						
a Smith	Open Clients:	3	Undated	in the last 7	days: 1		
Saddy.				ted for 30 da			
thurchill							
n Senitor	Alerts:	19	Older the	n 30 days:	13		
& Disorder Par	Tasks Due:		Overdue				
ferral	Tasks Due:	1	Due with				
2 And 5, Milest			Due with	im / oays.	-		
r Adam	Decisions due in 7	days: 0					
L AQUITE	occisions due in .	autor Z					_
	Reviews due in 7 d	lays: 🧕					
Search							
							_
	Alerts						
• Go							ct Al
• Go	Alert			Created †††		By	
	Alert Case Assigned: Natalie			27/07/2009		By cdpAdmin	
acts	Alert Case Assigned: Natalie Placement: Derby Night	t Shelter	(44.0)	27/07/2009 28/07/2009	10:35:05	By cdpAdmin cdp	21
acts	Alert Case Assigned: NataTe Placement: Derby Night Placement: Crime & Dis	t Shelter	(216)	27/07/2009 28/07/2009 28/07/2009	10:35:05 13:28:14	By cdpAdmin cdp cdp	
acts	Alert Case Assigned: Natale Placement: Derby Night Placement: Crime & Dis Placement: Step Up	<u>Shelter</u> order Partnership		27/07/2009 28/07/2009 28/07/2009 15/09/2009	10:35:05 13:28:14 16:06:08	By cdpAdmin cdp cdp mfennell	
acts	Alert Case Assigned: NataTe Placement: Derby Night Placement: Step Up Homeless Application S	Shelter order Partnership tatus: Application	Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009	10:35:05 13:28:14 16:06:08 10:48:17	By cdpAdmin cdp cdp mfennell cdp	
acts Clients Referrals	Alert Case Assigned: NataTe Placement: Derby NidM Placement: Crime & Dis Placement: Step Up Homeless Application S Homeless Application S	Shelter order Partnership tatus: Application tatus: Application	Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14	By cdpAdmin cdp cdp mfennell cdp cdp	
asta Clienta Referrais d Referrais	Alert Case Assigned: Natale Placement: Derby Kight Placement: Crime & Dis Placement: Step Up Homeless Application S Homeless Application S	Shelter order Partnership tatus: Application tatus: Application tatus: Application	Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009 30/09/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19	By cdpAdmin cdp cdp mfennell cdp cdp cdp	
acts Clients Referrals d Referrals	Alert Case Assigned: Natale Placement: Derby Night Placement: Srime & Dis Placement: Steo Up Homeless Application S Homeless Application S Homeless Application S	Shelter order Partnership tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30	By cdpAdmin cdp cdp mfennell cdp cdp cdp cdp	
acta Clients Referrals d Referrals 1 Referrals ad Referrals	Alert Case Assigned: Natale Placement: Derby Night Placement: Step Up Homeless Application S Homeless Application S Homeless Application S Homeless Application S	Shelter order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acts Clients Referrals d Referrals	Alert Case Assigned: Natale Biacement: Derby Nicht Piacement: Creme Jois Biacement: Steev Up Homeless: Application S Homeless: Application S Homeless: Application S Homeless: Application S	Shelter order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47	By cdpAdmin cdp cdp mfennell cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acta Clients Referrals d Referrals 1 Referrals ad Referrals	Alert Case Assigned: Natale Biscement: Derky Kilde Homeles: Accisions 2 Homeles: Accisions 2 Homeles: Accisions 3 Homeles: Accisions 3	Shelter order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application stion - Further Act	Completed Completed Completed Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02	By cdpAdmin cdp cdp mfennell cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acts Clients Referrals d.Referrals td.Referrals td.Referrals td.	Aliert Case Assigned: Natale Flacement: Derty Nidht Flacement: Steru Ju Homeless Applications S Homeless Applications S	Sheker order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application ation - Further Act	Completed Completed Completed Completed Completed Completed confleted confleted confleted confleted	27/07/2009 28/07/2009 28/07/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acts Clients Referrals d Referrals to Referrals to Referrals to Referrals to Referrals to Referrals to Referrals	Alert Case Assigned: Natale Biacement: Derby Nieht Piacement: Steau Jo Biometers Apolisation 3 Biometers Apolisation 3	Sheker order Partnership, tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application attos: Application attos: Application attos: Review Com	Completed Completed Completed Completed Completed Completed on Required spleted pleted	27/07/2009 28/07/2009 28/07/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acta Clients Referrals d Referrals d Referrals do Referrals for terrals for function Item fia	Alert Case Assigned: Natale Flacement: Derty Nidht Flacement: Steru Ju Homeless Applications S Homeless Applications S	Sheker order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application atus: Application atus: Application tatus: Application tatus: Appeal Con tatus: Appeal Con tatus: Appeal Con	Completed Completed Completed Completed Completed Completed on Required pleted pleted Completed	27/07/2009 28/07/2009 28/07/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009 01/10/2009 15/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23 13:19:16	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acts Clients Referrals d Referrals ad Referrals ad Referrals d Referrals d Referrals d Referrals d Referrals d Referrals d Referrals d Referrals	Alert Case Associed: Natale Bioament: Derbs Nicht Piocement: Derbs Nicht Piocement: Serb Ju Homeles Audicidents Homeles Audicidents	Sheker order Partnership, tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed Completed Completed Disted Disted Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009 01/10/2009 15/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23 13:19:16 10:15:33	By cdpAdmin cdp cdp mfennell cdp cdp cdp cdp cdp cdp cdp cdp	
acta Cliente Referrals d Referrals d Referrals d Referrals f f isorralion Item ris isorralion Item ris isorralion Item	Alert Case Assorted: Natale Blacement: Derbs Natale Placement: Crime & Die Homeles: Applications of Homeles: Applications of	Shelter order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed Completed Completed Disted Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 18/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009 15/10/2009 16/10/2009	10:35:05 13:28:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23 13:19:16 10:15:33 10:54:14	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	
acts Clients Referrals d Referrals ad Referrals ad Referrals d Referrals d Referrals d Referrals d Referrals d Referrals d Referrals d Referrals	Alert Case Assistanted: NatArie Bioannest: Derbs NatArie Bioannest: Derbs NatArie Bioannest: Derbs NatArie Homeless Applications S Homeless Applications S	Sheker order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application ation - Further Act tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed Completed pleted Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 15/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009 01/10/2009 15/10/2009 16/10/2009	10:35:05 13:29:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23 13:19:16 10:15:33 10:54:14 14:02:38	By cdpAdmin cdp cdp mfennell cdp cdp cdp cdp cdp cdp cdp cdp	
acta Cliente Referrals d Referrals d Referrals d Referrals f f isorralion Item ris isorralion Item ris isorralion Item	Alert Case Assorted: Natale Blacement: Derbs Natale Placement: Crime & Die Homeles: Applications of Homeles: Applications of	Sheker order Partnership tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application ation - Further Act tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application tatus: Application	Completed Completed Completed Completed Completed Completed pleted Completed Completed Completed Completed	27/07/2009 28/07/2009 28/07/2009 18/09/2009 30/09/2009 30/09/2009 30/09/2009 30/09/2009 01/10/2009 01/10/2009 01/10/2009 15/10/2009 16/10/2009	10:35:05 13:29:14 16:06:08 10:48:17 14:50:14 14:52:19 14:53:30 14:54:31 16:46:47 16:50:02 16:57:17 17:03:23 13:19:16 10:15:33 10:54:14 14:02:38	By cdpAdmin cdp cdp cdp cdp cdp cdp cdp cdp cdp cdp	

Officer Homepage with case load and alerts

Integrated Workflow and Case Management

Cdphoams includes integrated workflow to allow working practices to be accurately modelled in the software from first contact to final discharge of duty/ move on. This includes intelligent case routing using case/sub-case owners, task management, team structures and user seniority/privileges.

Fully Configurable Forms Module

This ensures any type of form you currently use can be replicated. It also includes many example forms from existing Councils covering a wide range of areas such as Homelessness, Advice Only, Casework, Risk, Financial, MRS, Medical and B&B. You can select any you wish or use your own!



Homelessness Tab and Sub-tabs

Specialist Advice and Functional Areas

cdphoams includes many types of Specialist Advice and functions that can be organised flexibly based on each Council's working practices. This includes Mortgage Rescue, Rent Incentive, Home Visit, Money/Debt, Refuge/Sanctuary, Risk, Medical, Training, Employment and much more.

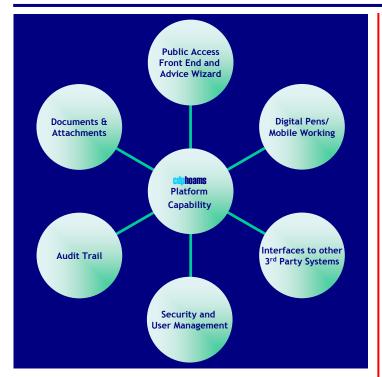
Management Reporting

The software features a sophisticated reporting tool including standard reports as well as the ability for users to create custom reports. This includes Scheduled Reporting and an email distribution engine. Reporting covers all areas including clients, staff, outcomes & workbooks.

Holistic people-centric solutions

CDPSoft Limited Greyhound House, 23-24 George St, Richmond, Surrey TW9 1HY +44 (0) 20 3355 4370 | enquiry@cdpsoft.com





Interfaces with 3rd Party Systems

Cdphoams supports Web Services, XML and CSV for data interchange, import or export with 3rd party systems (e.g. Housing, CRM), databases (e.g. MS Access), spreadsheets (e.g. MS Excel) etc. Automated interfaces can also be established.

Personal	Housing	Plans	and	other	structured	plans
i ci sonai	nousing	1 10113	ana	ouici	Suuciaica	piulis

CUDOMIS includes a Structured Plan module enable any form of hierachal plan to be configured for clients such as Personal Housing Plans, Support Plans, Training & Employment Plans and Individual Budget Plans. The module includes the ability to set Objectives, Goals, Steps and Tasks plus setting Milestones, carry out Reviews, view Outcomes (tabular and visual options) and manage staff time.

Hosted service and data migration

cdphoams is delivered as a fully managed hosted solution. This includes everything needed for a 'turnkey' service including 24x7 hosting, server hardware, operating system, database, reporting tool, support and **cdphoams** itself. Local Authority specific branding is included. Data migration can also be provided to ensure current data and history is available within the live system.

Security, User Roles and Audit

The **cliphoans** security module ensures that system access and content is protected by robust user authentication. Security is 'bank grade' including specialist hosting for sensitive data and data transmission using 128 bit encrypted SSL. User Management includes configurable role/user classes such as Housing Officer, Specialist Housing Officer, Supervisor, Manager etc.

Digital Pens

cdphoams has an optional module providing the capability to use Digital Pens to capture handwritten forms and applications electronically as both a document image and digitized text. This text is converted into XML and transferred into **cdphoams** without any manual typing required.

Off Contact Us		Log Off Contast Us		Leg Off Contact Up		Log Off Contact Us	
dpsoft		cdpsoft		cdpsoft		cdpsoft	
	Name Terristen Beperling Film Advicabulan	ste	Ruse Camera Providens Reporting Films Administration	cde	Nom Course Provides Reputing Miss Advisibilities	:02	Nome Describes Reporting Films Administration
toor Down States States States States States States States States States		All control times Official and states Non-states Official and states Non-states Official and states Official and states	Card - Analyzania Card Card Card Card Card Card Card Car	Recent Parts Default inform. Default i	DUE	Low Time Grands Albah Grand	Start - Starte Starter For For Forematic Starter Start
Clie	ent Events and Case Log	Config	uring a Council's own forms	Officer	Flag - High Risk Client Aler	:	Adding a TA placement

cdpHOAMS is part of a 'holistic' product family that can be configured for any function such as Gateway, Individual Budgets and Adult Social Care. Ask our experts for advice , we are always happy to help!

Example Field Groups

- Full Client Field Set
- Homelessness
- Preventions/Advice Only
- Accommodation Providers
- Personal Housing Plans
- Outcomes

- Example Field Groups
- Mortgage Rescue
- Rent Incentive/Bond
- Medical
- Debt/Money Advice
- Risk
- Home Visit/Audit

Other CDP solutions

- cdpsharp Support Gateway
- **cdpseer** Individual Budgets
- cdpspect Tendering/call-off
- cdpvision Strategy monitoring
- cdpsmart Spatial & planning
- **cdpwisdom** Reporting solution

Licence Options

- Single Authority (Solo)
- County-wide (Hub)
- Sub-Regional Group (Hub)
- Region wide (Hub Plus)
- Trial Licence (Solo only)

About CDP

Formed in 1994, CDPSoft provides cutting edge technology solutions and software development services. CDPSoft's core business includes local government software solutions in areas such as Planning, Housing, Supporting People & Social Care as well as professional services.