Supporting People

cdpsharp

Supported **H**ousing **A**ssessment **R**eferral **P**lacement

Homelessness, Supported Housing and Floating Support Management Software

For Local Authorities, HAs and Service Providers

Multi-functions

Single Access/Gateway

Supporting People

Supported Housing

Intervention/Prevention

Housing Options/Advice

Homelessness

Accommodation based

Floating Support

Self Directed Support

Contract Management

Key Functions

Clients, Agencies & Providers

Commissioning Process

Assessments

Service/Needs Matching

Strategic Priorities

Referral and Placement

Case Management

Configurable Forms

Support Plans

Outcomes Framework

SP Workbooks and P1E

Management Reporting

cdpsharp is the only purpose built software product for Local Authorities, HAs and Service Providers to efficiently carry out their working practices for Single Point of Access/Gateway, Supported Housing, Floating Support, Homelessness/Housing Options, Self Directed Support and Supporting People. **cdpsharp** fully manages clients, cases, contracts, all types of assessments, providers/services and vacancies/waiting lists. It features a configurable matching engine, fully configurable electronic forms module, management reporting and role based workflow. Delivered as a web based, fully hosted solution, **cdpsharp** requires no local IT resource enabling a rapid start-up time including data migration. It can be deployed for simple and complex, multi-department requirements and can be linked to Housing, CRM or other modern 3rd party systems.

Client-Provider | Matching | Assessments | Case Management | Support Plan
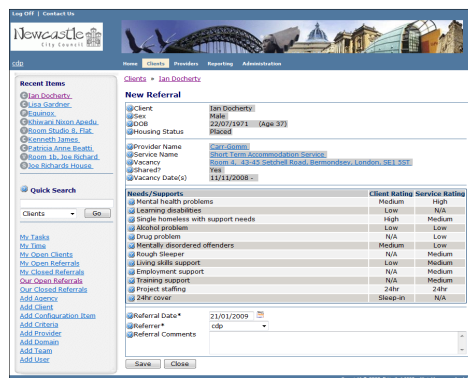
New Referral Screenshot
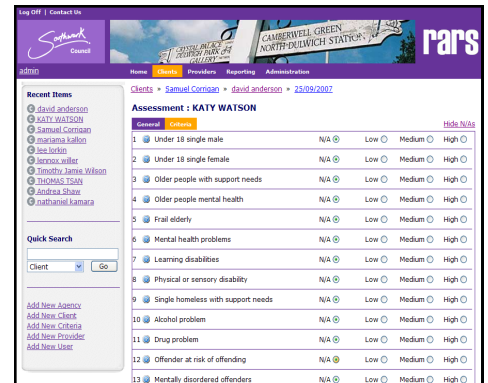
Assessment Criteria Screenshot

Clients and Assessments

Local Authorities can fully manage their clients, forms, assessments, needs, referrals, placements and associated documentation as well as full case management from first contact through to Move On or Case Closure. **cdpsharp** includes integrated work-flow to allow for differentr oles and privileges.

Providers, Services and Vacancies

Providers can manage their own details, services, vacancies, waiting lists, referrals and placements. This leads to major benefits in having vacancies/slots filled faster and reducing admin. Key documents such as the Quality Assessment Framework and SPPI workbooks can be submitted online also.

Matching Engine

Suggested matches for Clients and Vacancies/Services are automatically generated using a criteria matrix for Client Needs and Support Provisions. The weighted criteria scoring is fully configurable. Matching can be based on Client Needs vs. Service Provision; or Strategic Priorities.

Management Reporting

cdpsharp features a sophisticated reporting suite including standard reports as well as the ability for users to create custom reports. The reporting capability covers all areas of the system including performance statistics, operational reports, SP workbooks, P1E and Outcomes Framework.

Supported Housing & Homelessness

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cdpsharp

cdpsharp Platform Capability

- Documents & Attachments
- Security & User Management
- Interfaces to 3rd Party Systems (Housing & CRM)
- Mobile/PDA Version
- Audit Trail
- Hosted Service & Data Migration

Documents and Attachments

cdpsharp enables users to upload documents and scanned information as attachments to any item in the database e.g. Support Plans, Risk Assessments, Interview notes and supporting documents (GP letters, medical certificates etc). Documents can be held against Clients, Providers, Services, Vacancies and users of the system. Documents can also be assigned role based security privileges.

Hosted service and data migration

cdpsharp is delivered as a fully managed hosted solution. This includes everything needed for a 'turnkey' service including 24x7 hosting, server hardware, operating system, database, reporting tool, support and cdpsharp itself. Customisation of the 'look and feel' for each specific Local Authority is included. Data migration can also be provided to ensure current data and history is available within the live system.

## Security, User Roles and Audit

The cdpsharp security module ensures that system access and content is protected by robust user authentication. This includes configurable role/user classes enabling different users to be set up with specific privileges within the system e.g. to add/amend/read data, access specific sections, screens, documents or reports. In addition, specific actions within the system are recorded to retain a separate audit trail.

Interfaces with 3rd Party Systems

cdpsharp supports both XML and CSV for data interchange, import or export with 3rd party systems (e.g. Housing, CRM), databases (e.g. MS Access), spreadsheets (e.g. MS Excel) and the Supporting People website. Automated interfaces can also be established.

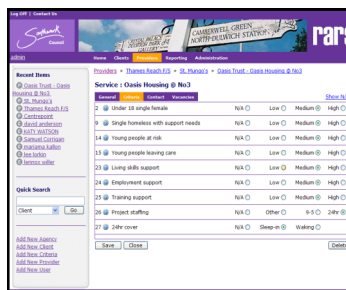## Fully Configurable Electronic Forms

cdpsharp can replicate any type of paper form as an electronic form e.g. Needs Assessment Form, Homeless Application etc. This includes the ability to navigate through screens/fields based on the content being added e.g. routing the user past sections not required.
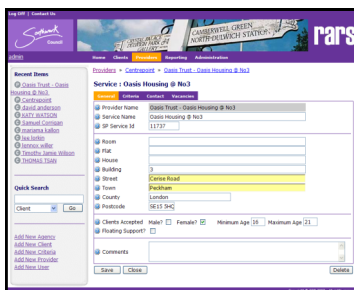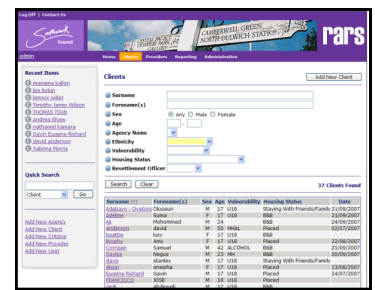

Provider Services
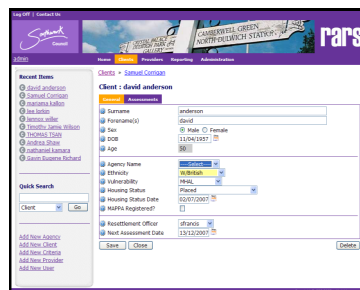
Client Assessments

Service Criteria

Client Search

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cdpSHARP can be easily configured for new or extended matching requirements across other functions, departments or other Local Authorities. Ask our experts for advice , we are always happy to help!

Selected Field Groups

- Client and Needs
- Provider/Services/Contracts
- Vacancies and Matching
- Referral and Placement
- Tasks and Events
- Support Plans

Supported Technology

- 3rd party Housing systems for data transfer
- CRM systems for data access
- XML or CSV interfaces
- Windows Mobile & Blackberry
- cdpwisdom integrated reports

Deployment Options

- Hosted (Annual Fee)
- No local IT support required
- Data Migration included
- Custom enhancements
- Mobile version available in 2009

Licence Options

- Single Authority (Solo)
- County-wide (Hub)
- Local District Groups (Hub)
- Region wide (Hub Plus)
- Trial Licence (Solo only)

About CDP

Formed in 1994, CDP provides cutting edge technology solutions and software development services. CDP's core business includes local government software solutions in areas such as Planning, Housing, Supporting People, Policy and Objectives as well as professional services.